

ERASMUS 2008
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IBM United Kingdom , Greenock



General info

IBM is the second largest brand 2008
(Coca-Cola no1.)

International Business Machines Corporation

Revenue ▲ \$98.8 billion USD (+4% FY '07 to '08)

Net income ▲ \$10.4 billion USD (+11% FY '07 to '08)

Employees 386,558 (2007)

<http://en.wikipedia.org/wiki/IBM>



Greenock

IBM CRM/BTO Contact Centre EMEA in Greenock, Scotland.

The company has moved away from manufacturing. IBM used to employ around 6000 workers in Greenock, but that number has declined considerably. IBM has moved from a computer maker into a global E-Business Company. Nowadays around 2200 people work here at the moment.

Italy, Spain, Germany, Belgium, Portugal, Switzerland, The Netherlands, France, Austria, Norway, Sweden, Finland, Poland, Russia and more are represented in the contact centre in Greenock



Greenock

- IBM arrived in the town in 1951
- Distance to:
 - Glasgow 30 miles (40min by train)
 - Paisley 20 miles (30min by train)
 - Edinburgh 80 miles (1.5hour by train)
- Population 45,467
- [Wikipedia,Greenock](#)
- Prices:
 - PINT £ 2
 - BEER & BURGER £ 4.5
 - FLAT / ROOM £300-450
 - 10/10 Cable Broadband £20
 - TAXI starting fee £2
 - HAGGIS £1 <
 - FISH AND CHIPS £2<



Scotland

Capital Edinburgh

Largest city Glasgow

Official languages English (Scottish)

Area - Total 78,772 km²

Water (%) 1.9

Population - 5,144,200

Density 65/km²

[Wikipedia, Scotland](#)



Glasgow/Edinburgh

- Edinburgh
 - Population 457,830 (30 June 2005) Urban **1,250,000**
- Glasgow
 - Population 580,690 (August 2007) - Density 8,541.8/sq mi (3,298/km²) Urban **1,750,500** Metro 2.3 million



Are you ready to work and socialise with people from all over Europe?

- Get an international experience working with one of the world's leading IT companies
- The opportunity to learn new skills and experiences, working in many different departments at the Greenock centre
- Training courses while working
- Paisley University, Glasgow University, James Watt College in Greenock

- TEAMS
 - XEROX Technical and Consumables team
 - IBM ITS (IT-Support)
 - BENELUX
 - CISCO
 - And more



- ✓ Free flight to Scotland
- ✓ £300 cash assistance with your relocation expenses
- ✓ £400 interest free loan
- ✓ 11 nights free hotel accommodation whilst you find long term accommodation
- ✓ Assistance with every aspect of your relocation
- ✓ A chance to win recognition awards in the regular competitions
- ✓ 20 days paid holiday, plus public holidays (Finnish 8)
- ✓ Manpower offers 12 to 18 month contract.

How to get a flat

- There are a number of agencies in greenock and glasgow area that are experted to accommodate fully funrnished flats from short- to long term periods.
- Manpower and adecco have contacts to agencies and private market renters
- Relocation money and housing loan



GREENOCK ,CRESCENT

My own experience

Estate agents

- [Castle Estate](#)
- [Greenock Rent Property](#)
- [Neill Clerck](#)

You need one month deposit which you can sometimes pay monthly.

I share a flat with a dutch guy, a nice flat located in the greenock town centre.

Transport

- Bus one way £1,70 to IBM
- By taxi with four people £2 from the front door.

My own experience

- I have been here since april and so far it's been a good experience. I've made good contacts with people all around Europe. Glasgow is just a train trip away, where they have lively nightlife, but there's also lots to do in Greenock. Scottish nature and highlands are astonishing. I've improved my language and corporate workhouse skills.



Training and introduction

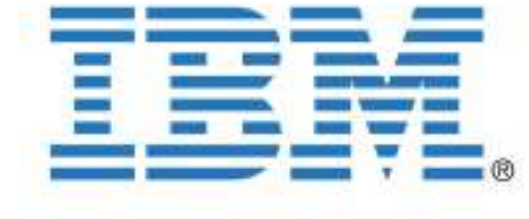
- 3-5 weeks classroom training, depending on the team.
 - Basic IT-Skill
 - Xeroxgraphy
 - Network
 - Troubleshoot
 - Negotiation Skills



Xerox IGen3 , Digital Press

- Optional English Courses

How to apply?



- There is always need for employees.

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Sources:

For example:
Wikipedia, random web and IBM website